Secure Communications for Healthcare

Healthcare providers in all types of organizations are adopting Direct Secure Messaging (Direct) to improve patient care and attest to Meaning Use Stage 2 (MU2) standards. As a provider of secure communications since 1999, DataMotion has risen to meet this need by providing DataMotion Direct.

Direct utilizes the familiar structure of email and enhances it with sender and recipient identity validation, message encryption and message delivery notification. Privacy and security are further enhanced through the trust relationship established between Health Information Service Providers (HISPs).

As an accredited HISP and active member of DirectTrust, DataMotion continues to meet rigorous standards for information security, operations, and interoperability in order to bring providers the highest quality service.

Easy to Use

More importantly DataMotion Direct is user friendly. It easily integrates with providers’ email clients, mobile devices, EHR systems, and other healthcare workflows. Since DataMotion Direct is a hosted service there is no software, hardware, or apps to install. And registration is as easy as possible. DataMotion Direct includes an optional Community Web Portal feature with a built-in C-CDA viewer that extends Direct addresses to individual providers and enables them to easily read and print the Continuation of Care Documents (CCDs) sent by hospitals. Now you can participate with other providers in this important emerging communications network.

Flexible EHR Integration

DataMotion Direct incorporates open standards including web services, XDM/XDR + SOAP, S/MIME, SMTP, secure POP, and has open APIs. This provides flexibility for easy integration with a variety of HIT systems such as EHR/EMR, HIE, EDIS, Patient Portal, billing systems, and others.

DataMotion Direct is available on a subscription basis. It’s practical for deployments of all sizes – from private practices, to the largest hospitals and regional HIEs.
BUSINESS BENEFITS

- **Meaningful Use Stage 2 Attestation**: Meet requirements for Transition of Care
- **Improve Compliance**: Minimize exposure to regulatory violations.
- **Cost Containment**: Cut costs of faxes, printing, postage, and courier services.
- **Seamless External Communication**: Easily send and receive PHI with providers and health care systems outside of your primary network.
- **Minimize Business Risk**: Protect your brand and reputation by preventing data leaks.

FEATURES

- Direct Secure Messaging functionality (S/MIME, SMTP, XDM/XDR+SOAP)
- Leading EHR integrations (i.e. Epic, MEDITECH) ¹
- Community Web Portal¹
- Mobile device ready
- Automatic certificate management
- Automatic self-service user onboarding
- Standardized ONC metrics reporting
- Provides a C-CDA viewer to help meet MU2 attestation requirements
- Integrates with federated Healthcare Provider Directories
- Handles large image and document files
- Robust APIs allow seamless integration into EHR systems and patient portals

¹ See related solution documents below

Related Solution Documents:

- DataMotion Direct for Epic
- DataMotion Direct for MEDITECH
- DataMotion Direct Community Web Portal

"Information sharing is a key factor to improving patient care, and the addition of DataMotion Direct to our current HIE (health information exchange) technology toolkit will help us facilitate yet another cost effective method of information exchange within our strongly committed Community of Care."

— Leigh Sterling, Executive Director, Eastern Tennessee Health Information Network (etHIN)